



## Business Continuity Services

In today's business environment, disruptions and interruptions are unpredictable and often costly occurrences - but ones that successful businesses must plan for. We provide a range of services that ensures continued successful operation. These services include IT recovery for all mainframe and midrange equipment, file servers and PC networks.

The first stage of analysis helps to identify critical business processes and ascertains the potential loss on the business quantifying the standards for down time and interruption. A review of the current data backup and restore procedures, includes an overview of the organisations information security procedures.

Once the risks are identified and strategies selected, appropriate continuity plans must be developed. These plans define how the strategies will be implemented at the time of the incident.

Only through a formal and rigorous testing and rehearsal program will the weaknesses of the plan be identified and corrective action taken, we can develop testing strategies and scenarios to validate the developed plans.

These plans and audits should not be regarded as a single stand-alone project; the practice should be integrated into the philosophy of the business and therefore be regarded as part of the overall reflection of the business needs.

To enhance our support, we offer clients a managed testing service. For more technical recovery procedures our technical staff can provide a scaled structure to suit business needs, from an extra resource during testing through to a fully implemented systems recovery, which includes complete procedures and documentation.

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