



BCMS—Off Load Services

In today's challenging business environment, interruptions are unpredictable and costly occurrences but a successful business must plan for these occasions. Fire, flood, power or technical failure, vandalism, terrorist activity and human error are some of the myriad disasters that cause business interruptions.

We offer a range of essential Business Continuity Management services, designed specifically to your organisations needs. Working in partnership with the largest DR companies in the UK, we ensure the availability of an unrivalled level of service and expertise to our clients.

Equipment Offload

The offloaded process occurs when a customer's replica equipment is off loaded and installed within their computer room, which is linked into the IT infrastructure by specialised engineers. We are able to assume full responsibility for the entire restoration from arrival to the rebuild of the system or reconstruction of networks, through to the completion.

Customers will already be aware that over 80% of support requirements are not within the normal working day -50% are made during a weekend or bank holiday period. This emphasises the requirement of 24 Hour Support Service.

You do not have to have a major disaster to lose access to your computer system. Prolonged hardware or software failure localised flooding or fire can feel like a major disaster. We will have a solution whatever the scale of the Disaster.

KCG/POB/OS/SP/BCMS/OL
2.0/18.05.04

