



BCMS - Remote Connection Services

In today's challenging business environment, interruptions are unpredictable and costly occurrences. Fire, flood, power or technical failure, vandalism, terrorist activity and human error, these are some of the myriad problems that can cause interruptions to your business.

We offer a range of essential Business Continuity Management services, designed specifically for your organisations needs and we work in partnership with the largest DR companies in the UK, ensuring the availability of an unrivalled level of service and expertise to our clients.

Remote Connection

Remote Connection via ISDN to our Recovery Centre ensures a fast resumption of business with the minimum of disruption. Immediately the customer notifies us of their problem, we dispatch a communications specialist to site to install the necessary remote controllers. All backup tapes are transported to the Recovery Centre where our support staff will assist in the system recovery. This enables the customer to resume work as if nothing has occurred.

We will, if requested, pre-install remote controllers for an even faster response reducing the restore time to a minimum.

Customers will already be aware that over 80% of support requirements are not within the normal working day - 50% of which are made during a weekend or bank holiday period. This emphasises the requirement of 24 Hour Support Service.

You do not have to have a major disaster to lose access to your computer system. Prolonged hardware or software failure localised flooding or fire can feel like a major disaster. We will have a solution whatever the scale of the Disaster.

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